

# Ski Magic Limited

## BOOKING TERMS AND CONDITIONS

Ski Magic has taken great care with the contents of our website and our brochure and all aspects concerning your holiday. Please read the following conditions carefully before returning the completed booking form by email.

1. **DEPOSIT AND BOOKING.** A signed booking form and non-refundable deposit of £100 per person must be received within five days of your telephone booking. Deposits can be taken by Credit or Debit card over the telephone or by cheque made payable to Ski Magic Ltd. If the booking is made within 10 weeks of the departure date, full payment is due.

Where flights or train form part of the client's holiday and are booked via Ski Magic, they are booked on a separate contract with a licensed ATOL operator for whom Ski Magic act as an agent. The client will receive a separate confirmation invoice for the flight content of the holiday from the ATOL bond holder. The train and air travel arrangements only are covered by the ATOL holders bond. A separate deposit is payable to the flight agent. No contract shall exist between Ski Magic and the client until a signed booking form and deposit is received and a confirmation invoice has been issued by Ski Magic to the client. Confirmation invoices are normally emailed to the party leaders email address as shown on the booking form.

2. **FINAL PAYMENT.** The total balance is due for payment no later than 10 weeks prior to departure. Payments can be made by cheque, bank transfer (bank details are on the confirmation invoice), debit or credit card. If you wish to pay your balance by credit card a 2% charge will be added to your final balance to cover charges levied by the banks. There is no charge for deposits paid on credit card. If payment is not received by the due date, Ski Magic reserves the right to cancel the booking and applicable cancellation charges will apply.

3. **CANCELLATION BY CLIENT.** Cancellation of your holiday for whatever reason should be notified, in writing to Ski Magic. Cancellation charges are as follows:

More than 10 weeks prior to departure	Loss of deposit
6-10 weeks	40%
4-6 weeks	60%
Less than 4 weeks	100% of balance

4. **CANCELLATION BY SKI MAGIC.** In the unlikely event that we have to cancel your holiday, then all monies will be refunded.

5. **PRICE GUARANTEE.** The prices in our brochure are based on the currency exchange rate of £1 = 1.25 Euros. If, at the time of preparing your final invoice, the £ drops from the level stated above, we reserve the right to add a surcharge to your holiday. We guarantee to limit this surcharge to £10 per person per week. We cannot give refunds should the exchange rates alter favourably. Only government action or war can alter this promise. We reserve the right to decrease the price of our holidays at will and to offer special offer prices from time to time.

6. **INSURANCE.** A valid winter sports insurance policy must be in place when booking a holiday with Ski Magic in order for the cancellation cover to be effected.

7. **LIABILITY.** Ski Magic does not accept liability for the actions or omissions of any company, person or circumstances over which Ski Magic has no direct control and/or who are not employed by Ski Magic. This includes, but is not limited to, persons providing transportation, namely airlines, trains and ferry services, taxis, ski lift companies and other tour operators or agents in resort.

8. **DAMAGE.** Any damage to the chalet or any of its contents by the client, whether accidental or deliberate, must be paid for in the resort.

9. **DELAYS.** Ski Magic will endeavour, wherever possible, to prevent delays occurring but, however, there may be occasions where delays do occur due to circumstances beyond our control i.e. weather conditions, strikes or road traffic conditions. Ski Magic cannot be held responsible for any loss, damage or compensation arising from delays, however caused.

10. **SKIING.** If you wish to ski with a Ski Magic representative, whether an organised session or otherwise, Ski Magic cannot take responsibility for any injuries, however caused. At all times, guests ski at their own risk.

11. **PERSONAL BELONGINGS.** Clients are responsible at all times for their own personal belongings, baggage and ski equipment.

12. **ANIMALS.** We regret we cannot accept any animals in the chalets.

13. **ALTERATIONS TO BOOKINGS.** Alterations made after we have received your booking form will regrettably incur an administration charge which will be advised at the time.

### Ski Magic Limited

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